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CITATIONS IN TEXT

1. One work by one author
 - Author's name given in the body of your paper:
Manouselis (2008) reported...
 - Author's name not given in the body of your paper:
In a study on the use of online recommendation services (Manouselis, 2008)...
2. One work by two authors
 - ... as described in Rasmusson and Friedman's study on gender issues in PTSD (2002)
 - A study on gender issues in PTSD (Rasmusson & Friedman, 2002) shows...
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 - First time cited in your paper:
 - Davis, Lee, & Yi (2009) found that...
 - A study of the factors affecting new technology adoption (Davis, Lee, & Yi, 2009)...
 - Subsequent citations:
 - Davis et al. (2009) found that...
 - A study of technology acceptance (Davis et al., 2009)...
4. One work by six or more authors
 - Wolchik et al. (2000) studied children...
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5. Two or more works by the same author named in the same reference
 - Past research (Statistics Canada, 2006a, 2006b) has shown...
6. Two or more works by different authors named in the same reference
 - Past research (Heschl, 2001; Noonan & Johnson, 2002; Wolchik et al., 2000) has shown...
7. Citing a secondary source
 - In Smith's 1998 study (as cited in Rasmusson & Friedman, 2002)...
 - Experimental research (Smith, 1998, as cited in Rasmusson & Friedman, 2002) has shown ...

Do not include Smith (1998) in the reference list. Do include Rasmusson & Friedman (2002).
8. Direct quotations

When you cite direct quotations, include the page number of the quote.

 - Stereotypes have been defined as "generalized and usually value-laden impressions that one social group uses in characterizing members of another group" (Lindgren, 2001, p. 1617).
9. Direct quotations in electronic sources without page numbers

Use the paragraph number, preceded by the abbreviation para. If the paragraph number is not visible, cite the heading of the section being quoted and the paragraph number following it.

 - (Hutson, 2009, para. 5)
 - (Shors & Horvath, 2001, Conclusions and Future Directions, para. 3)
10. Personal communications (letters, phone calls, interviews, e-mail messages, etc.)
 - L. Coates (personal communication, December 16, 2008) stated that...
 - According to the department chair (L. Coates, personal communication, December 16, 2008)...

Do not include personal communications in the reference list. Cite them in text only.

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